1	2	3	4	5
30.	Chandigarh	373.60	13.70	12.00
31.	Dadra & Nagar Haveli	0.00	25.92	0.00
32.	Delhi	511.00	17.00	1204.54
33.	Daman & Diu	0.00	208.61	0.00
34.	Lakshadweep	0.00	0.00	5.60
35.	Pondicherry	360.00	375.51	0.00
	TOTAL :	27371.97	45793.76	40029.56

Note:- The includes the projects relating to Circuits, Destinations, Large Revenue Generating Projects, Rural Tourism (Software and Hardware) Projects, IT, Event, Fair and Festivals Projects.

Deficient service for tourists

846. SHRIMATI SUPRIYA SULE: Will the Minister of TOURISM be pleased to state:

(a) whether a recent study conducted by the Indian Foundation of Transport Research and Training found that most of the tourists complained of deficient services and fifty to sixty per cent were indiscriminately charged;

(b) whether out of 2500 tour operators, travel agents or passenger transport firms, only 150-200 such firms in Delhi are attached to the Delhi Tourism Department or the Central Government with proper infrastructure and vehicle fleet to provide travel and tourism-related services; and

(c) if so, what steps Government propose to take in this regard?

THE MINISTER OF TOURISM (SHRIMATI AMBIKA SONI): (a) The study conducted by Indian Foundation of Transport Research and Training (a private organization) is not based on scientifically collected data. In an International Passenger Survey conducted by the Ministry of Tourism 35.73% of the tourists evaluated their overall visit to India as Most Satisfying, 48.94% rated it as Satisfying, 12.05% as Average and only 3.28% rated it as disappointing.

(b) No, Sir. There are 128 Travel Agents, 287 Tour Operators, 78 Tourist Transport Operators and 12 Adventure Tour Operators are approved by the Ministry of Tourism in Delhi. The Department of Tourism, Government of Delhi does not have a scheme to approve these service providers.

(c) In order to curb cheating by service providers and to ensure quality standards and service, the Ministry of Tourism has a Complaint Cell for redressal of tourist complaints.

Adventure tourism in Mizoram

847. MS. PRAMILA BOHIDAR: Will the Minister of TOURISM be pleased to state:

(a) whether State Government of Mizoram propose to start adventure tourism;

(b) if so, the details thereof;

(c) whether the Centre propose to encourage such projects in the backward regions of the country *i.e.* Orissa, Jharkhand and Chhattisgarh etc. to improve their economy; and

(d) if so, the details thereof?

THE MINISTER OF TOURISM (SHRIMATI AMBIKA SONI): (a) Yes, Sir.

(b) A project regarding development of Aero Sport facilities (Adventure Tourism) in Aizwal has been prioritized/identified for the financial year 2007-08 for grant of financial assistance by Ministry of Tourism, Government of India.

(c) and (d) The development and promotion of tourism is the responsibility of the respective State Government. However Ministry of Tourism, Government of India provides financial assistance for tourism related projects including adventure tourism which are identified in consultation with the concerned State Government. So far this Ministry has not received any proposal for development of Adventure Tourism in Orissa, Jharkhand and Chhattisgarh.